



Medical Transcriptionist FAQs

Q: How will I be compensated?

A: Medical Transcriptionists are paid for their production. Typically, M*Modal pays by the line. A line consists of 65 characters, including spaces and word expansions.

Q: How often will I get paid?

A: M*Modal pays biweekly, every other Friday.

Q: What is M*Modal's Quality Policy?

A: Now more than ever, document quality is the core, critical component that fuels our customers' need for medical transcription services and solutions. Delivering high-quality documents directly to customers ensures their satisfaction and helps them deliver top-notch patient care. At M*Modal, we call this "First Time Right." Among the "best of the best" in the industry, M*Modal's Medical Transcriptionists and Master Medical Editors have the talent, knowledge and expertise to balance the need for speed and accuracy -- and to deliver the First-Time-Right documents our customers require.

Q: What equipment is necessary and where will I obtain it? What software do I need?

A: As an M*Modal MT, you will be allowed to use your personal computer. During the interview process, you will be provided with specific PC requirements for the account you are being hired for. M*Modal does provide a peripheral device package prior to training. This package will include a foot pedal, headset, and reference materials.

Q: What happens if I have technical problems?

A: M*Modal's systems are designed to provide you with a stable, reliable environment so you can be as productive as possible. However, if you experience technical difficulties with M*Modal-owned equipment, the Company provides trained technical support to make sure you are back up and running as quickly as possible.

Q: What experience is required?

A: We require one (1) year of recent full-time experience transcribing acute-care hospital medical records reports, multispecialty clinic reports, or radiology reports. In certain instances, we will accept candidates with less than one year experience upon certification of completion of a medical transcription study course.



Q: As a Medical Transcriptionist at M*Modal, how flexible can I be with scheduling my work time?

A: Production personnel will work closely with you to design a work schedule that is mutually beneficial to you and our customers. While every effort is made to fulfill your schedule preference, some modifications may be required based upon our customers' requirements.

Q: How do I get started?

A: Apply today at M*Modal. We will guide you through the testing phase and recruiting process. Platform training is home-based and instructor-led. M*Modal will ship your peripheral equipment prior to your scheduled training date.