



m*modal[™]
CODING SOLUTIONS

UNDERSTAFFED AND UNDER PRESSURE?



TRUST THE EXPERTS

Coding is vital to revenue cycle, patient outcomes, and data analytics. With the help of our large domestic and global workforce, you may choose to outsource all or part of your coding team. Every HIM Director experiences strains due to a short supply of coders and auditors at some point. Let M*Modal Coding Solutions alleviate this pressure by utilizing our fully credentialed, HIPAA compliant employees. Through the use of M*Modal's proprietary technology, daily coder productivity and coding quality metrics can be monitored and measured to ensure timely and compliant coding for better patient outcomes, accurate staffing capacity planning, and optimal revenue.

Our solutions address the critical issues for the healthcare industry from Electronic Health Record (EHR) adoption to accurate ICD-10 coding to enhanced business analytics.

As a full-service provider, M*Modal can respond to your immediate needs for coding staff for short term augmentation or long term outsource solutions. M*Modal also offers audit services which provides detailed real time Quality Assurance (QA) reporting. To help determine needs and next steps, discovery will be performed to fully understand the client's operations to determine the best solution for your needs.

M*Modal Coding Solutions Differentiators

- M*Modal works jointly with each client as a true partner to include client onboarding for a smooth transition, to solve the client's individualized needs and areas of concern
- We establish a resource plan with committed volumes which results in providing for client needs on a consistent basis
- We provide a highly experienced leadership and client management team to manage and support our partnership
- M*Modal's proprietary technology provides business insights and supports improved outcomes

- M*Modal technology-enabled solutions include:
 - Coding Platform
 - * Fluency for Coding with M*Modal workflow
 - * Fluency for Coding platform with EHR integration
 - Fluency Reveal - Computer Assisted Coding (CAC) / Natural Language Understanding (NLU)
 - Fluency Audit Tool
 - Fluency Capture - Workforce management tool
 - DropFile
 - Fluency E&M Calibrate, a calculator for Professional Fee coding
 - Robust coding accuracy and productivity reporting
 - Integration with CDI Collaborate

Our team of experienced, well-trained coders and auditors can:

- Provide complete or partial outsourcing solutions to meet your coding needs
- Provide short term or long term augmentation coding staff
- Deliver expert Domestic or Global coding services for ALL patient types including but not limited to Inpatient/Outpatient, Facility/Physician, and HCC/Risk Adjustment
- Conduct an objective external audit to enable your organization to comply with Federal Compliance Guidelines

*For a full listing please contact your sales representative.

THE M*MODAL DIFFERENCE

- Highly experienced, AHIMA and AAPC-credentialed coders and auditors
- Workflow supported technology to enhance coding accuracy and efficiency
- Time management and reporting tools
- Coders who adapt to your work environment
- Proven track record of success
- Transparency in outcomes
- Flexible contract terms
- A single-vendor solution for state of the art, cloud-based coding, transcription and analytics solutions

HUNDREDS OF SATISFIED CUSTOMERS

More than 200 organizations have taken advantage of coding services offered by M*Modal, including:

- Multi-facility health systems
- Individual acute care hospitals
- Physician practices
- Free-standing ambulatory centers
- Urgent care facilities
- Post-acute rehab

BENEFITS

- Seamless extension of your service delivery model
- Consistent availability of certified coders for your *committed* volume of records
- Quality and compliant code application based on the provider documentation
- HIPAA compliant remote coding methodology and compliance with Federal Government audit entity programs
- Prevent FMLA and other unplanned staff absences from adversely impacting your Discharged Not Final Billed (DNFB) outcomes
- Accelerate your billing processes and grow revenues with complete and accurate coding
- Increase coding efficiency and capacity to meet coding demands and Clinical Documentation Improvement (CDI)
- Improve accuracy of coding with M*Modal's proven quality review system and audit technology
- Address Hierarchical Condition Category (HCC) and risk adjustment needs



M*MODAL: SOLUTIONS FOR ALL YOUR CODING AND CLINICAL DOCUMENTATION NEEDS

M*Modal is a leading provider of clinical transcription and coding services; clinical documentation workflow solutions; advanced, cloud-based Speech Understanding™ technology; and advanced, unstructured data analytics. For organizations looking to strengthen their coding outcomes and CDI documentation improvement initiatives, M*Modal Coding Solutions along with our Fluency for Coding™, CDI, Document Insights, and/or Document Quality applications can help improve coding productivity and documentation compliance.

To find out more, visit our website at mmodal.com or contact us at **866-542-7253**.