M*Modal Fluency Flex™ is part of our integrated transcription solutions that build on M*Modal technology to deliver greater ease and efficiency to physician workflows. To support the natural and individual workflows of physicians, M*Modal Fluency Flex provides additional capabilities for document creation so that they can focus on what matters most—patient care.

As a document-creation module within M*Modal Fluency for Transcription™, M*Modal Fluency Flex gives physicians the ability to use real-time, front-end speech recognition to either self-edit documents or send them to transcription for review and editing. With the self-edit option, physicians get immediate access to the final report, which they can sign electronically and upload to the facility's EHR when applicable. This real-time access to patient information facilitates quick physician communication and collaboration to improve quality of care.

Physicians can also electronically sign the final document once it comes back from transcription review, and it can then be uploaded to the appropriate clinical information system. This editing flexibility enables physicians to select the most natural workflows and provides a valuable stepping stone from an all-transcription to a full, front-end speech recognition workflow—putting the control in the physician's hands.

Whatever options you chose, a distinct advantage of using M*Modal Fluency Flex is that it uses the same cloud-based, advanced M*Modal Speech Understanding™ technology powering our back-end speech recognition and transcription process. Therefore, it easily and instantly leverages existing physician speech profiles to deliver out-of-the-box accuracy. No need to train the system as it already knows and recognizes the voice profiles.

Additionally, for the transcription workflow, M*Modal Fluency Flex gives physicians the choice to dictate via phone, hand-held or mobile device if they are not near a work station. The transcribed reports would then be returned to their M*Modal Fluency Flex inbox for electronic signature and distribution.
The flexibility of this solution provides a perfect migration path for organizations seeking to transition to voice recognition and its associated cost benefits. In addition, as part of M*Modal Fluency for Transcription, you can maximize efficiencies by leveraging other modules or combine with other M*Modal clinical documentation solutions such as M*Modal Fluency for Coding and M*Modal Catalyst, to pave the way for delivering more complete, high-quality documentation more efficiently to support CDI initiatives, simplify your ICD-10 transition and promote Meaningful Use compliance.

FEATURES

- Integrated within the M*Modal Fluency for Transcription Web-based workflow as a document-creation module
- Support of both front-end and back-end speech recognition workflows using the same Speech Understanding™ technology
- Front-end speech recognition with choice of edit workflow: self-edit or send to transcription for editing
- Choice of Interactive Mode for immediate return of dictation as text, or Dictate Mode for return of text on completion of dictations
- Support of resident-attending workflow
- Voice command capabilities for editing
- Canned snippet insertion capabilities
- Support of dictation using telephone, hand-held or mobile device for the transcription workflow option
- Electronic signature functionality
- Document management capabilities such as print and fax distribution with insertion of courtesy copy

BENEFITS

- Supports physicians’ natural workflow by providing an easy-to-implement and easy-to-use front-end speech recognition option
- Reduces transcription costs without compromising productivity or the full capture of the patient encounter
- Enhances physician satisfaction by giving them the ability to use the most natural workflow
- Improves efficiency and adoption with the flexibility of dictating via phone or hand-held device, as well as the option to sign transcripts at a workstation later
- Boosts productivity with tools such as insertion of canned text, voice command and document distribution options
- Significantly improves out-of-the-box front-end speech recognition accuracy and ongoing learning due to one technology and one voice profile, irrespective of the editing choice
- Promotes communication and collaboration with comprehensive document distribution options
- Provides ability to use with other M*Modal products for added downstream value
- Offers the enterprise an easy migration path to speech recognition and its associated cost benefits as well as the ability to better manage transcription workload

To find out more, visit mmodal.com or contact us at 866-542-7253.