EFFECTIVE TRAINING PROGRAMS

M*Modal helps healthcare providers to create higher-quality clinical documentation more efficiently and conveniently, thereby creating time to care. Powered by artificial intelligence, M*Modal's integrated suite of physician-assistive technology and services includes award-winning speech recognition, transcription, Clinical Documentation Improvement (CDI), virtual scribing, and coding solutions.

M*Modal's commitment to improving the physician documentation experience while simultaneously driving higher-quality clinical notes extends to the service we provide before, during and after the implementation of our solutions. M*Modal has a training program that will meet the needs of all user types, abilities and settings across all types of healthcare organizations to help drive higher adoption of front-end speech recognition with M*Modal Fluency Direct®.

Onsite, Classroom Training Program

M*Modal's onsite training programs consist of facilitated classroom instruction led by certified M*Modal Fluency Direct trainers. The face-to-face time with clinicians allows trainers to incorporate physicians' unique EHR needs into the training session. Three levels of sessions (Novice, Intermediate and Advanced) are designed to target different user abilities. Each session builds on the next and is supported by exams designed to both identify mastery and reinforce classroom instruction.

Online, Self-Paced Training Program

This online, self-paced training program is specifically designed for users who want to achieve a basic understanding of M*Modal Fluency Direct. M*Modal has developed a series of Fluency Direct Training Videos which focus on basic user tasks, and are supported by exams designed to both identify mastery and reinforce understanding of video content.

Benefits of Training Programs

• Maximize adoption and utilization of both M*Modal Fluency Direct and your EHR system

• Improve the physician documentation experience and overall satisfaction

• Utilize new features and best practices to maximize clinician productivity

• Create higher-quality documentation for better clinical and financial outcomes

To find out more, visit our website at mmodal.com or contact us at 866-542-7253.

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