



Fluency for Imaging

CRITICAL TEST RESULTS MANAGEMENT SOLUTION

While it is crucial and required that radiologists communicate critical findings to referring physicians in a timely manner, this activity poses workflow and logistical challenges that can impact the efficiency and productivity of a radiology department. Fluency for Imaging™ provides an integrated Critical Test Results Management (CTRM) solution that is designed specifically to accurately capture, document, and communicate these critical test results to address the requirements of both your organization and The Joint Commission.

Integrated and Efficient Workflow

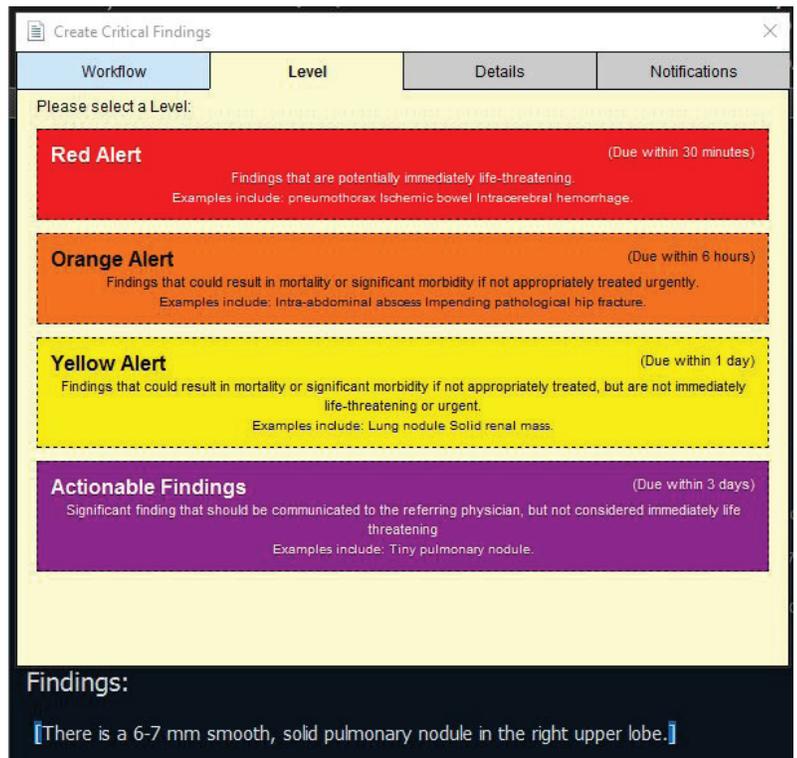
Seamlessly integrated into the Fluency for Imaging speech-driven reporting workflow, the CTRM module supports the notification and documentation of a critical finding at the time of diagnostic interpretation. If the finding dictated by the radiologist is urgent and designated within the system as a 'red alert', the finding would be communicated by phone and the read-back verification documented within the report automatically. Options also allow for manual intervention or automated communication and escalation through the organization's messaging system.

Automated Communication and Escalation

All CTRM activities are tracked to monitor the notification process and can be reported out for review of compliance. These CTRM capabilities meet The Joint Commission National Patient Safety Goals and the American College of Radiology (ACR) critical results reporting guidelines.

Fluency for Imaging provides the ability for radiologists to communicate critical findings to referring physicians from within their normal workflow. Supported by robust integrations with third-party tools, our solution also offers an enterprise communication and escalation option that is adaptable to most physician preferences.

With the comprehensive M*Modal CTRM solution, this labor and time-intensive process can now be fully automated and audited, freeing up resources for what matters most – quality of patient care.



Fluency for Imaging's integrated CTRM solution enables seamless documentation and communication of both critical and incidental findings.

Supporting Patient Safety and Care

Failure to appropriately communicate findings has been recognized as a leading cause of malpractice action against radiologists and referring clinicians. Radiologists encounter situations in which unexpected findings or important observations may not require immediate action, but the radiologist may want to ensure that the referring clinician has received and understood the findings. Because these 'non-urgent critical findings' are often unexpected by the ordering physician and often incidental to the primary reason for the imaging exam, there is greater risk of the finding being overlooked than when there is an urgent finding that explains a patient's current condition.

In order to ensure that these findings do not fall through the cracks, the M*Modal CTRM module supports the management of these findings often described as 'significant, incidental and unexpected' findings. These findings can be designated into categories of 'orange alerts' and 'yellow alerts' and can be added to a worklist for notification and tracking.

The M*Modal CTRM module is a highly reliable, single system intended to optimize communication of all imaging findings, especially when non-routine communication of actionable findings is required and when long-term follow-up imaging is indicated.

Features

- Integrated within the Fluency for Imaging workflow as web-based workflow extension
- Automated, speech-driven interface
- Support of non-urgent critical findings workflow
- Web portal providing access to all CTRM activities that can be searched, audited, and reported on to meet compliance standards
- Integrated with third-party solutions for enterprise communication and escalation

Benefits

- Automates the capture, documentation, and communication of critical findings
- Improves the productivity and efficiency of both radiologists and referring physicians
- Ensures compliance with The Joint Commission, ACR, and other regulatory bodies
- Boosts quality of care and patient outcomes
- Supports collaborative patient care



To find out more, visit mmodal.com or contact us at **866-542-7253**.